

# Ayushi Roy

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## EDUCATION

### SRM Institute of Science and Technology

GPA: 9.52

B.Tech in Computer Science Engineering with specialization in Artificial Intelligence and Machine Learning 2022-2026

## EXPERIENCE

### Samsung PRISM

November 2024 – Present

Research Intern

Remote

- Conducted literature reviews, case studies, and comparative research on current chatbots utilizing BERT, GPT, and VectorDB, and conceptualized methods to improve tokenization for historical answer embedding.
- Developed a novel method for better token handling, enhancing precision and recall of contextual answers by 2.6%
- Integrated an AI code chatbot with an IDE to be used by developers in the Samsung team.

### HDFC Life Dubai

June 2024- December 2024

Project Manager Intern

Remote

- Preprocessed, stored, and analyzed six years of historical data to derive key metrics for pattern recognition.
- Designed and developed dashboards for the Reinsurance and Retail segments to display performance indicators.
- Created machine learning models to analyze customer demographics and predict high-profit segments.
- Led a team of developers in designing the Customer Service Requests Portal and Employment Savings Portal, enhancing query resolution performance by 26%.
- Spearheaded the creation of a Data Lake for HDFC Dubai by liaising with several vendors, improving the utilization of insights from user data by 7%.

### Sentient Scripts

August 2024- November 2024

UI/UX Designer

Chennai

- Individually conceptualized and designed new features such as quizzes, "Courses for You," and "News" in the Pephire application using Figma, prioritizing user experience and increasing app retention rates by 37%.
- Collaborated closely with the founders of Sentient Scripts and developers to review and refine changes, incorporating feedback effectively.

### Reliance General Insurance

May 2023- July 2023

Software Engineering Intern

Mumbai

- Trained in SQL and C# with a team of mentors and worked on improving existing database systems in use.
- Created CRUD applications and interfaced with APIs to automate processes and enhance customer service by 8%.
- Improved accuracy, optimized operational workflows, and facilitated chatbot integration into the official website.

## PROJECTS

### GreenGo: The Sustainable Transportation App | Flutter, Firebase, Git

PALS Innowah! Finalist

- Led a high-performing team of 3 in developing a feature-rich mobile app using Flutter, integrating features such as carpooling, cycle routes via Google Maps API, train schedules via the IRCTC API, step tracking, and EcoNews modules.
- Designed the complete UI on **Figma**, assisted in debugging, ideation, and led the business pitch to judges, receiving special mention for technology implementation and user-friendly design.

### Fairshare Bill-splitting Application | React, Tailwind, NodeJS, Git, PostgreSQL

Personal Project

- Engineered a visually appealing user interface by translating self-designed Figma mockups into a functional website currently under College faculty to be deployed.
- Developed algorithms for splitting bills equally and unequally, tracking expenses, generating monthly receipts, and providing personalized financial aid.

## TECHNICAL SKILLS

**Languages:** C, C++, Python, SQL, HTML, CSS, JavaScript, C#

**Frameworks:** Flutter, React, MongoDB, PostgreSQL, Tailwind, Node.js, FastAPI

**Developer Tools:** Git, Docker, AWS, Google Cloud Platform, VS Code, Visual Studio, PyCharm, IntelliJ, Eclipse

**Design:** Figma, Canva, Adobe Illustrator, Photoshop